

ONLINE BANKING TIPS

****ALL MEMBERS ARE REQUIRED TO RE-ENROLL BY CLICKING THE “ENROLL” BUTTON****

TIPS for enrolling (First Time Users):

- Member Number – Enter your existing Member Number.
- Email/Personal Information – All information you enter must match what The People’s Federal Credit Union has on file. If the information does not match, you will not be able to complete the automated enrollment until your information is updated with TPFUCU. Call (806) 359-8571 for assistance.
- Temporary Password – After you click the ‘Sign Up’ button, a temporary password will be sent to your email. Be sure to check your Junk/Spam folder if you do not promptly receive it in your inbox.
- Login ID – **The first time you log in after receiving your temporary password, your Login ID will be your Member Number.** As part of the next step of enrollment, your Login ID and password must be changed for security reasons.
- **Password Requirements**
 - 8-16 characters**
 - One Upper Case Letter**
 - One Lower Case Letter**
 - One Number**
 - One Special Character**
- Security Questions – Answers are case sensitive, and any spaces are reflected in your answers.
- Confidence Word or Phrase – This is a word or phrase that will periodically appear to help you know it’s your account when logging in again.
- **If you have trouble enrolling, or do not see a temporary password in your email, please call The Peoples FCU at (806) 359-8571.**

TIPS for returning users:

If you click on “Remember Account”, you will not need to answer a security question or type in your email address each time you log in. Note: this is not recommended if you are using a public computer.

****OUR NEW MOBILE APP USES THE SAME LOGIN CREDENTIALS AS ONLINE BANKING****

